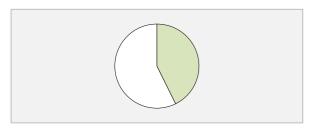
Parent/Carer Perception of School - January 2017

This report includes respondents from All Respondents





St Michael's VC CE Primary School, Helston surveyed 410 parents of whom 175 replied. This represents a return rate of 43% which is good for this type of survey.

Results Summary

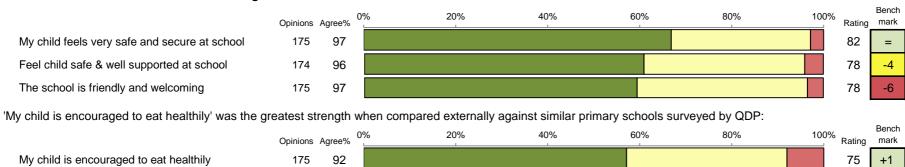
The table below shows a summary of the results of the survey. They are given in terms of an agree percentage, a rating and a distance travelled.

	Agree%		Distance Travelled
Overall Perception:	87	68	-
Feeling Safe:	97	80	-
Recommend:	88	76	-

Strengths and Weaknesses

The questions have been selected using the rating score only. The graphs shows the returns received, the number received and the number of parents who agreed with the question. On the right of the graph the benchmark is an external comparison, if applicable, of the primary school against similar primary schools surveyed by QDP.

Parents felt most satisfied with the following:

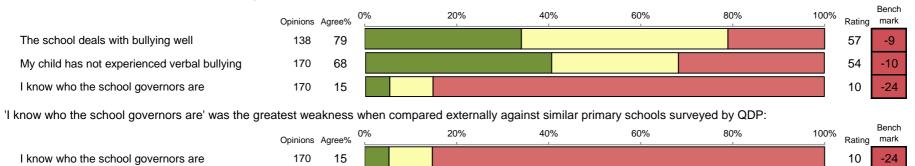


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Parents felt least satisfied with the following:



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Frequently asked questions:

- 1. What is a Respondent?
- 2. What does a Return Rate of good mean?
- 3. How is Agree% calculated?
- 4. How is the Rating calculated?
- 5. What does the colour coding for Agree% and Rating mean?
- 6. Which questions are included in the 'Feeling Safe' score?
- 7. Which questions are included in the 'Recommend' score?
- 8. How have the Strengths and Weaknesses been chosen?
- 9. What does the QDP Benchmark figure mean?

1. What is a Respondent?

A respondent is someone who has expressed an opinion. In other words, for example, they have answered Agree Completely, Agree Mostly, Disagree Mostly or Disagree Completely. If they have not answered a question or have chosen n/a they will be excluded from that part of the analysis.

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2. What does a Return Rate of good mean?

The return rate of this survey has been compared against 262 primary schools across the UK. The return rate of good is best described as follows:

very poor	poor	average	good	very good
is in the bottom fifth of return rates	is in the fourth fifth of return rates	is in the middle fifth of return rates	is in the second fifth of return rates	is in the top fifth of return rates
you are in the lowest 20% of return rates achieved	60% of primary schools achieved a better return but, 20% of primary schools achieved a worse return	schools achieved a better return but, 40% of primary schools	of primary schools	you are in the top 20% of return rates achieved

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3. How is Agree% calculated?

Using the answers to question 'The school deals with bullying well' as an example, the Agree% calculation can be demonstrated as follows:

Answer	No. parents	Score	which equals	an Agree% of	
Strongly Agree	47	1	47	79%	
Agree	62	0.5	62		
Disagree	23	0	0	calculated by	
Strongly Disagree	6	0	0	(109/138) * 100	
TOTALS	138	-	109		

The Agree Percentage can be used when sharing the results with parents or for PR purposes as it is easily explained and understood. However, QDP recommend the use of the Rating, see below, when comparing internally and externally as it provides a wider range of scores and measures the level of enthusiasm for a particular question.

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4. How is the Rating calculated?

Using the answers to question 'The school deals with bullying well' as an example, the Rating calculation can be demonstrated as follows:

Answer	No. parents	Score	which equals	a Rating of	
Strongly Agree	47	1	47	57	
Agree	62	0.5	31		
Disagree	23	0	0	calculated by (78/138) * 100	
Strongly Disagree	6	0	0		
TOTALS	138	-	78		

Answering 'Strongly Agree' means parents are in 100% agreement with 'My child feels very safe and secure at school'. Answering 'Agree' means parents are 50% in agreement with 'My child feels very safe and secure at school' and so on. Using a 'Score' value of less than 1 (100%) reduces the positive influence the answer has on the survey results. The Rating should be used when comparing internally and externally as it provides a wider range of scores, is easier to make and measure the impact a particular action is making and it provides a measures of the level of enthusiasm for a particular question.

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5. What does the colour coding for Agree% and Rating mean?

The colour coding indicates in which quartile the score falls when compared to the QDP national benchmark of 45,425 parents from 262 primary schools. The colour coding is:

Dark Green The Top 25% of primary schools

Light Green The Second 25%

Yellow The Third 25% (Note - below the average)

Red The Lowest 25%

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6. Which questions are included in the 'Feeling Safe' score?

My child feels very safe and secure at school

Feel child safe & well supported at school

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7. Which questions are included in the 'Recommend' score?

I would recommend the school to a friend

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8. How have the Strengths and Weaknesses been chosen?

The 3 questions with the highest Rating score are selected as the strengths within the questionnaire. Similarly the 3 questions with the lowest Rating score are chosen as the weaknesses. In the unlikely event of a tie the first within the questionnaire is chosen. If applicable and in addition to the above questions, which are chosen using the scores within the questionnaire, a single strength and a single weakness are also selected using the difference from QDP Benchmark.

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9. What does the QDP Benchmark figure mean?

The QDP Benchmark figure is the average score for each individual question across the 45,425 parents from 262 primary schools within the 'All Data' QDP national benchmark. The colour coding is applied as described above.

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